

June 16, 2023

Notice: STERIS Takes Key Surgical Portfolio Direct in CANADA

Dear Valued Customer,

Key Surgical was acquired by STERIS in November 2020. Work is ongoing to align the systems and processes of Key Surgical and STERIS to help provide a better experience for our Customers. **We are pleased to inform you that the Key Surgical product line is now available (July 1, 2023) to order directly from STERIS Canada Sales ULC.**

STERIS is committed to delivering satisfaction to our Customers by anticipating your needs and offering value, quality, and reliability that exceeds your expectations, along with dedicated support across our portfolios. Providing direct sales and support of the Key Surgical portfolio enables us to offer you a more diversified selection of infection prevention products and services.

What we request from you moving forward:

For many Customers, STERIS Canada Sales ULC is already setup as a supplier. Please make note of the following:

1. We ask that you please update your ordering system / item master files for Key Surgical products listed on [\[STERIS Canada Landing Page\]](#) to reflect the STERIS Canada Sales ULC (GLN# 0724995110185). Any purchase order(s) for Key Surgical products will need to be submitted under STERIS Canada Sales ULC (GLN# 0724995110185) moving forward. This will help ensure a smooth transition of orders once the change is in place.
2. Most SKUs are the same but all 'dots', 'dashes', 'parentheses', spaces, and special characters have been removed. Update your ordering system to reflect the new SKUs prior to placing your first order for legacy Key Surgical SKUs with STERIS. Please visit [\[STERIS Canada Landing Page\]](#) to access a full list of SKU information.
3. Vendor Information:

Effective July 1, 2023, Key Surgical products will ship directly from STERIS Canada Sales ULC headquarters. Address listed below:

STERIS Canada Sales ULC
88B East Beaver Creek Road, Unit 6
Richmond Hill, ON, L4B 4W2, Canada

How to submit an order with STERIS:

All orders will be entered and managed by the STERIS Customer Operations Team. Purchase orders and order inquiries should be submitted to the following address:

✦ Email: Canada_Resource@steris.com

Pricing for all Key Surgical products will be honored for the duration of the existing contract term. Please send copies of all active agreements to our Contract Administration Team to implement the pricing in our system.

✦ Email: CADcontracts@steris.com



How to submit a payment to STERIS:

Please find below electronic payment remittance instructions for STERIS Canada Sales ULC for CAD denominated invoices.

Intermediary Bank: ROYCCATS, Royal Bank of Canada, Toronto
Beneficiary Bank: CHASCATTCTS, JP MORGAN CHASE BANK, N.A.
Beneficiary: STERIS Canada Sales ULC
Account Number: 4650360101

Your local STERIS Consumables Territory Manager is also available to answer questions or place an order for you.

We look forward to furthering our business relationship with you and encourage you to reach out to us with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "M McGrath".

Michael McGrath
Vice President, Canada